## **AQF** issuance and replacement

VET policies and procedures

| School RTO approval statement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                |                                |                       |                                |       |  |  |  |
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| School RTO<br>name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Shailer Park   | Shailer Park State High School |                       |                                |       |  |  |  |
| Policy<br>start<br>date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 5/12/2024      | QCAA<br>school<br>number       | 015                   | National<br>provider<br>number | 30434 |  |  |  |
| <ul> <li>The Principal as Chief Executive Officer (CEO) approves:</li> <li>the policy, procedure and implementation requirements</li> <li>all identified attachments to this policy and procedure</li> <li>all modifications to the policy and procedure prior to implementation</li> <li>the delegated Registered Training Organisation (RTO) officer/s to implement the policy and procedure</li> <li>the allocation of time to ensure delegated officers carry out all components within the prescribed timelines and dates of all activities outlined in the quality calendar detailed through this policy and procedure</li> <li>the RTO Manager monitoring, evaluating and reviewing the application of this policy and procedure to ensure compliance at all times</li> <li>QCAA analysing these documents when conducting audits</li> <li>that email addresses provide the same acknowledgment as a signature.</li> </ul> |                |                                |                       |                                |       |  |  |  |
| RTO Manager Principal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                |                                |                       |                                |       |  |  |  |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Luke Simpson   |                                | Name                  | Megan Herbert                  |       |  |  |  |
| Email                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Lsimp140@eq.e  | du.au                          | Email                 | mherb20@eq.edu.au              |       |  |  |  |
| Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 5/12/2024      |                                | Date                  | 5/12/2024                      |       |  |  |  |
| All additional delegated officers (add additional places to this table as required)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                |                                |                       |                                |       |  |  |  |
| Delegated officer                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Aleisha Neumar | าท                             | Delegate<br>d officer |                                |       |  |  |  |
| Email                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | aneum23@eq.e   | du.au                          | Email                 |                                |       |  |  |  |
| Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 5/12/2024      |                                | Date                  | [Date]                         |       |  |  |  |





## Section 1 Policy and procedure

Section 1 of this policy and procedure addresses: (a) conditions for issuance of qualifications and statements of attainment; (b) templates to be used; (c) timeframes for issuance; (d) records to be kept; and (e) replacement of certification documents.

Relevant Standards: 3.1–3.6, 7.5, 8.1(f), Schedule 4.6, Schedule 5, AQF policy requirements

## Issuance

| Issuance policy and procedure                                                                                                                                                                                                    |                                                                                                                                                                                                                                             |                                                                                                                                                                                                                     |                                                                                                                                                                                                                                    |                                                                                                                                                                                                              |  |  |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| Policy                                                                                                                                                                                                                           | Qualification                                                                                                                                                                                                                               | Statement of<br>Attainment (SoA)                                                                                                                                                                                    | Timeframe                                                                                                                                                                                                                          | Records                                                                                                                                                                                                      |  |  |  |
| <ul> <li>A student is only issued with:</li> <li>a Qualification when they meet the training package requirements</li> <li>a Statement of Attainment when one or more units of competency are successfully completed.</li> </ul> | Issue an AQF<br>certificate and<br>Record of Results if<br>the qualification in<br>which the student is<br>enrolled is<br>successfully<br>completed.                                                                                        | Issue an SoA if<br>the qualification in<br>which the student<br>is enrolled is<br>partially<br>completed.                                                                                                           | Issue certification<br>documentation to a<br>student within<br>30 calendar days of<br>all conditions for<br>issuance being met.                                                                                                    | Maintain sufficiently<br>detailed records<br>capable of<br>identifying the<br>student, type of<br>certification<br>(Certificate or SoA),<br>qualification,<br>award/attainment<br>date and issuance<br>date. |  |  |  |
| Conditions for issuance                                                                                                                                                                                                          |                                                                                                                                                                                                                                             |                                                                                                                                                                                                                     |                                                                                                                                                                                                                                    |                                                                                                                                                                                                              |  |  |  |
| Unique Student<br>Identifier (USI)                                                                                                                                                                                               | Fees and exemptions                                                                                                                                                                                                                         | Verification                                                                                                                                                                                                        | Templates                                                                                                                                                                                                                          | Replacement                                                                                                                                                                                                  |  |  |  |
| <ul> <li>A USI must be<br/>held prior to<br/>issuance.</li> <li>The USI must be<br/>verified by the<br/>RTO using the<br/>USI Registry<br/>System website.</li> </ul>                                                            | <ul> <li>Any agreed<br/>student fees<br/>have been paid.</li> <li>Certification may<br/>be issued on<br/>sighting<br/>confirmation that<br/>a student has<br/>been granted an<br/>exemption issued<br/>by the USI<br/>Registrar.</li> </ul> | <ul> <li>AVETMISS-<br/>compliant data<br/>that supports<br/>issuing of<br/>certification.</li> <li>Data held in the<br/>QCAA provided<br/>AVETMISS-<br/>compliant<br/>student<br/>management<br/>system.</li> </ul> | Certification<br>documentation is<br>based on templates<br>compliant with<br>Schedules 4 and 5<br>of the Standards<br>and the AQF.<br>Attached templates<br>include the RTO's<br>measures to reduce<br>fraudulent<br>reproduction. | A certification<br>documentation<br>replacement policy<br>and procedure is in<br>place and is<br>publicly available.                                                                                         |  |  |  |

## Replacement

| Replacement policy and procedure                                                                                                                               |                                                                                                                                         |                                                                                                                                                             |                                                                                                                                                             |                                                                                                                                                  |  |  |
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| Policy                                                                                                                                                         | Verification                                                                                                                            | Records                                                                                                                                                     | Templates                                                                                                                                                   | Replacement                                                                                                                                      |  |  |
| On request the<br>RTO permits<br>replacement of AQF<br>certification<br>documentation it<br>has issued in the<br>previous 30 years.<br>Fees may be<br>charged. | Verify the<br>identity of the<br>applicant (name,<br>address, date of<br>birth) based on<br>suitable proof of<br>identity<br>documents. | Confirm details of<br>certification to be<br>replaced using<br>records from the<br>AVETMISS-<br>compliant student<br>management system<br>provided by QCAA. | Issued certification<br>documentation is<br>based on templates<br>that meet the<br>requirements of<br>Schedules 4 and 5<br>of the Standards<br>and the AQF. | The replacement<br>certification<br>documentation<br>shows the current<br>Principal's signature<br>and the original<br>award/attainment<br>date. |  |  |